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## Supported Travel Team

### Organisation details

#### Description of activity

The Supported Travel Team manages transport services for residents in the borough of Richmond with mobility difficulties.

The team is responsible for:

Blue Badge

Disabled Persons' Freedom Pass

London Taxicard

These schemes have to be applied for and assessed under set criteria relevant to each scheme.

You can apply online for an Older Persons Freedom Pass.

### Contact details

#### Email address

[AccessibleTransport@richmond.gov.uk](mailto:AccessibleTransport@richmond.gov.uk)

#### Website

[https://www.richmond.gov.uk/accessible\\_transport\\_unit](https://www.richmond.gov.uk/accessible_transport_unit)

### Address details

#### Building name

Supported Travel Team

#### Address 1

44 York Street

#### Town

Twickenham

#### Postcode

TW1 3BZ

### Availability details

#### Days and times of activity / opening

<b>Monday</b>	from 09:00	to 17:00
<b>Tuesday</b>	from 09:00	to 17:00
<b>Wednesday</b>	from 09:00	to 17:00
<b>Thursday</b>	from 09:00	to 17:00
<b>Friday</b>	from 09:00	to 17:00

#### Description of eligibility or referral criteria and pathways (if applicable)

General enquiries

Email: [AccessibleTransport@richmond.gov.uk](mailto:AccessibleTransport@richmond.gov.uk)

Blue Badge enquiries

Telephone: 020 8831 6096

Freedom Pass / Taxicard enquiries  
Telephone: 020 8831 6312

## Location Map