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Patient Advice and Liaison Service (PALS) - Kingston and Richmond NHS Foundation Trust (KRFT)

Organisation details

Description of activity

Patient Advice and Liaison Service (PALS)

We want to know what you think of our services:

Do you have a question or comment about community health services across Kingston and Richmond

Do you need confidential advice, information or support?

Do you want to make a complaint?

We're here to listen and to help you.

We provide free, informal, confidential help and advice for patients, carers and their families.

We can help if you have a compliment, question or concern about community health services.

What can PALS do for you?

- Help you get the information you need about NHS services
- Listen and respond to suggestions, concerns or queries
- Listen to any problems you may have in relation to your healthcare or the that of a loved one or friend
- Sort out problems quickly in an informal friendly manner

We will always ask for your permission before personal information is discussed with others. We can also talk to staff, management and other organisations on your behalf.

Easy read versions of PALS leaflets are available to download from the PALS website

Contact details

Telephone

020 8934 3993

Email address

krft.pals@nhs.net

Website

[https://www.kingstonandrichmond.nhs.uk/patients-and-families/advice-an ...](https://www.kingstonandrichmond.nhs.uk/patients-and-families/advice-an...)

Address details

Building name

Kingston Hospital

Address 1

Galsworthy Road

Town

Kingston upon Thames

County

Surrey

Postcode

KT2 7QB

Age range

Age of users

From 0 years to 25 years

Location Map