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Parliamentary and Health Service Ombudsman

Organisation details

Description of activity

Investigates complaints that individuals have been treated unfairly or have received poor service from government departments and other public organisations and the NHS in England.

The final step of the complaints system, giving you an independent and last resort to have your complaint looked at.

A free service open to everyone.

Contact details

Telephone

Call our Customer Helpline on 0345 015 4033 from 8:30am to 5:30pm, Monday to Friday.

Website

<http://www.ombudsman.org.uk/>

Age range

Age of users

From 0 years to 25 years