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Richmond Foodbank

Organisation details

Description of activity

How a foodbank works

Food is donated

The main way that food is donated is through 'Supermarket Collections'. These collections engage the public at supermarkets where they are met by volunteers who give them a 'foodbank shopping list' and ask them to buy an extra item with their shop, which is then donated to the foodbank. Schools, churches, businesses and individuals also donate non-perishable, in-date food to the foodbank. All food given out by foodbanks is donated.

Food is sorted and stored

Once collected, the food is sorted by volunteers who check it's in date and pack it into boxes ready to be given to people in need.

Frontline professionals identify people in need

Care professionals such as doctors, health visitors, social workers, Citizens Advice Bureau staff, welfare officers, the police and probation officers amongst others identify people in crisis and issue them with a foodbank voucher.

Clients receive food

Foodbank clients bring their voucher to a foodbank centre where it can be exchanged for three days supply of emergency food. Volunteers meet clients over a cup of tea or free hot meal and are able to signpost people to agencies able to solve the longer-term problem. Some foodbanks also run a delivery service, which takes emergency foodboxes to clients living in rural areas and those who cannot get to a foodbank.

There are three foodbanks in Richmond. Visit the website for details of individual centres, opening times and contact details. You can also find a list of foodbank voucher referral agencies on the website

Contact details

Telephone

020 8940 0274

Email address

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Website

<http://richmond.foodbank.org.uk/>